

# QAP Agenda

Wednesday, 28 August 2019	
8:00am-9:00am	<b>Seminar Registration and Breakfast</b>
9:00am-9:30am	<b>Introductions</b> <b>Seminar Objectives and Expectations</b>
9:30am-11:00am	<b>Session 1: The Context of QA in Higher Education</b> <ul style="list-style-type: none"><li>▪ Explore the context for quality assurance in business schools</li><li>▪ Identify external and internal stakeholders and their needs</li><li>▪ Understand specific lenses on quality assurance brought by accreditation agencies and how this impacts business school operations</li></ul>
11:00am-11:30am	<b>Refreshments Break</b>
11:30am-1:00pm	<b>Session 2: QA Tools, Systems and Processes</b> <ul style="list-style-type: none"><li>▪ Determine how quantitative and qualitative measures impact the quality assurance narrative</li><li>▪ Examine current quality assurance tools, systems and processes</li><li>▪ Identify opportunities to enhance how quality assurance is practised in your own organisation</li></ul>
1:00pm-2:00pm	<b>Lunch</b>
2:00pm-3:30pm	<b>Session 3: The Role of The QA Professional</b> <ul style="list-style-type: none"><li>▪ Explore the skills needed to be effective as a quality assurance professional and implications for this in your institution</li><li>▪ Be able to communicate the impact and role quality assurance has in your school/institute</li><li>▪ Develop a support network for ongoing personal and professional development needs</li></ul>
3:30pm-3:45pm	<b>Refreshments Break</b>
3:45pm-4:30pm	<b>Session 4: Conclusions</b> <ul style="list-style-type: none"><li>▪ Personal Action plan</li><li>▪ Closing remarks</li><li>▪ Next steps</li></ul>